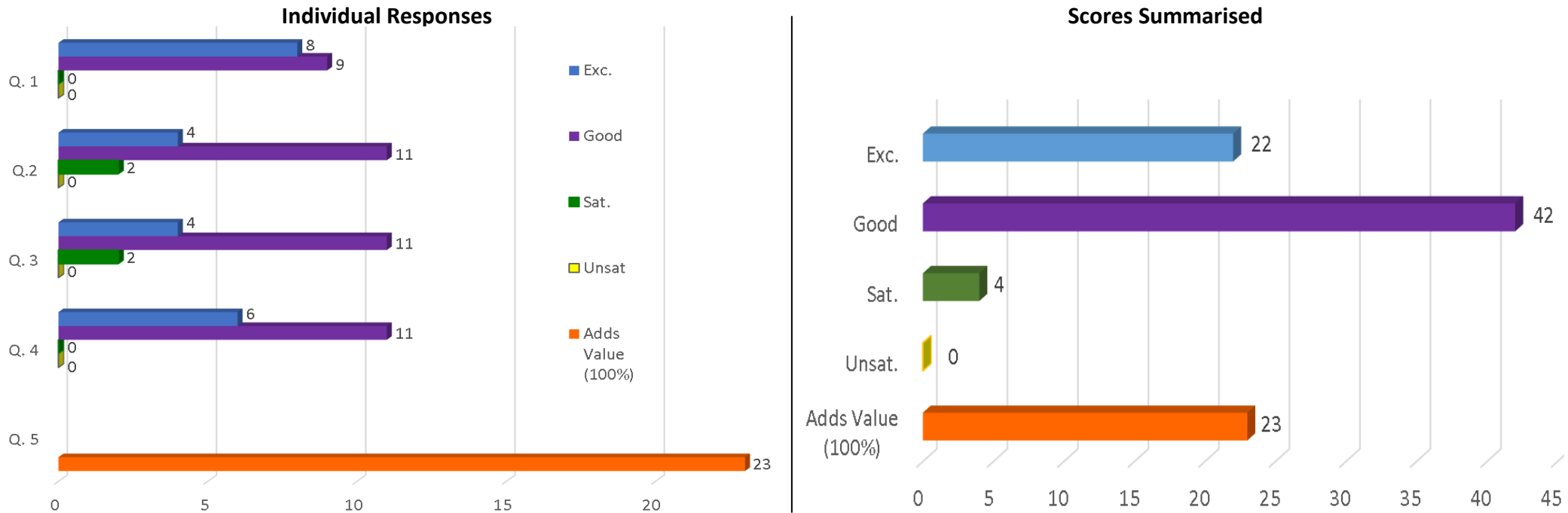


A) Audit Quality Assurance Questionnaires

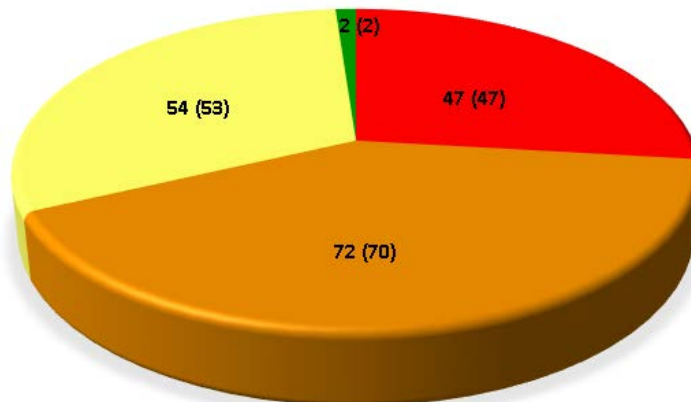
Twenty three questionnaires have been returned in the first half of the year, the results are shown below.



KEY

Q1: How well did the auditor communicate with you throughout the audit?	Q4: How acceptable was the overall performance of the auditor(s)?
Q2: How helpful and constructive did you find the advice offered to you during, and at the conclusion of, the audit?	Q5: Do you feel the audit offered "added value"?
Q3: How useful did you find the audit report/action plan?	

B) Audit Recommendations



	Proposed	(Agreed)
Red Recs.	47	47
Red/Amber Recs.	72	70
Amber/Green Recs.	54	53
Green Recs.	2	2
Total	175	172